ManageEngine
AlarmsOne

An all-in-one IT alert management tool.

Making IT alert management simple, yet effective.

AlarmsOne enables admins to centrally manage alerts from all of their IT management tools. AlarmsOne consolidates IT alerts and intelligently groups them based on host, network device, application, database, and more. It gives deeper visibility into each alert to minimize downtime and maximize performance.

Features and benefits

Act on alerts.

Open, acknowledge, close, and delete alerts as needed. Update the status of an alert to let other users know it's been taken care of, or manually change an alert's severity to update its priority level.

Automate alert escalation.

Notify another technician when on-call staff fail to acknowledge or close an alert. Create escalation policies to decide who receives an alert first, how long the first recipient has to respond to the alert before it's sent to the next recipient, and who to notify next.

Auto-remediate your IT incidents using scripts.

Write scripts to clear memory space, delete log files, or perform another action when alerts are triggered. Run multiple scripts in an instant and perform various actions at the same time.

Curb alert noise and ward off alert fatigue.

Define multiple criteria to filter out redundant alerts and get only the necessary notifications.

Tailor alarm content to your specific needs.

Modify an alert when it satisfies certain conditions. Add new fields to an alarm, modify existing fields, rename fields, or remove them altogether.

Schedule maintenance tasks.

Schedule downtime to stop receiving meaningless alerts when IT is under maintenance.

Create custom views and categorize alerts.

Easily filter and classify alerts so they don't clutter the alarms page. Generate a report for all the alerts in any view and drill down into the important data.

Manage user privileges.

Limit users' actions based on their roles. Whether enabling or disabling access, assigning roles and applications, or selecting a chosen notification channel, you can maintain full control over user activity.

How AlarmsOne works.

Inbound applications

Outbound applications

On-premises
Alarm Poller
Webhook API
SaaS based
Custom applications
Email API
In-house applications
Custom API

ManageEngine AlarmsOne

Schedule

Email, SMS, voice call notifications

Team collaboration

Helpdesk

Project management