

VULNERABILITY MANAGEMENT

Patch & Asset Management

Compliant. Secure. Seamless. Patching—Simplified.

■ Solution Brief

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Vulnerability Management for Security Leaders

In today's hyper-connected world, unpatched vulnerabilities remain the silent threat behind 60% of breaches, costing organizations an average of \$4.35 million per incident.

Heimdal flips the script with automated patching, 95% faster deployment, and streamlined compliance—empowering IT teams to stay secure and efficient.

Unmatched Patch Coverage & Security Confidence

99.2%

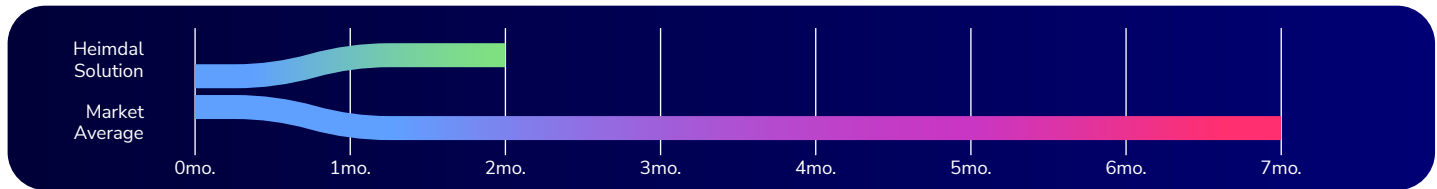
of business software vulnerabilities are patchable with Heimdal.

100%

of device vulnerabilities are detectable with Heimdal Solution in place.

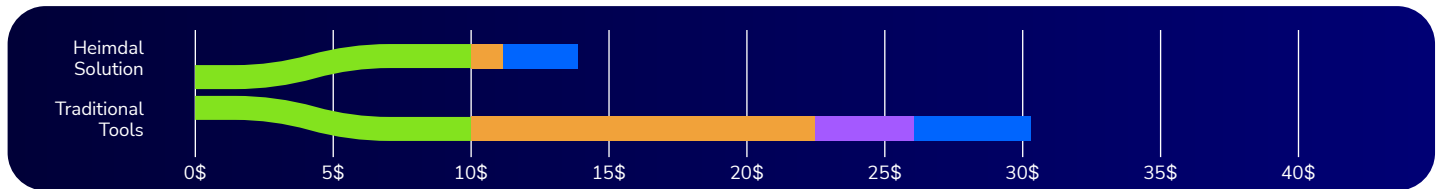
1. Faster ROI with Heimdal—Delivering Value in Months, Not Years

- Achieve ROI in just 2 months compared to 7 months with traditional solutions.
- Automated patching eliminates delays, streamlining processes for quick returns.



2. Minimize Overheads with Automation and Unified Workflows

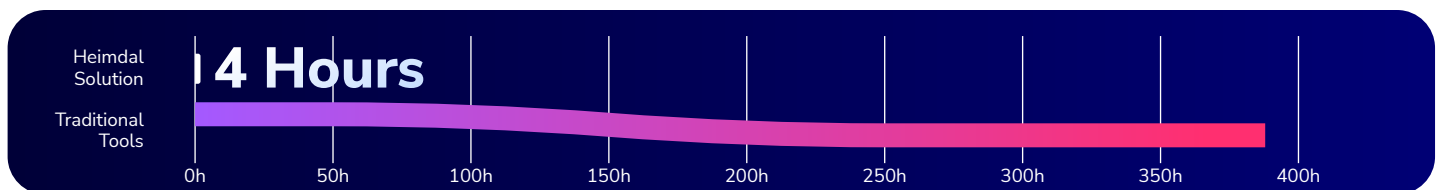
- Reduce manual effort by 70% with automated patching and centralized workflows, enabling IT teams to focus on strategic tasks.
- Lower operational overheads by eliminating complex setups, multiple tools, and manual interventions.



■ Baseline Software Investment (Licensing Costs) – Illustrative average pricing per month, based on 500 seats. Actual costs may vary.
 ■ Management Overhead (Labor Costs) ■ Compliance Consultants (Audit and Compliance Readiness) ■ Incident Response Teams (Risk Mitigation Costs)

3. Rapid Response—Patch Critical Vulnerabilities in Hours, Not Days

- Patches automatically deploy in 4 hours vs 16 days with traditional methods—a 95% faster response.
- Support for 350+ applications and multi-platform OS ensures seamless automation.



Simplify and Secure IT Operations for IT Professionals and Admins with Heimdal's Patch & Asset Management

Heimdal's award-winning Patch & Asset Management solution, part of the Heimdal XDR Platform, empowers IT professionals, administrators, and MSPs to deploy and patch any software 24x7x365, on-the-fly, from anywhere in the world. Combining hyper-automation, robust reporting, and cross-platform compatibility, it ensures unmatched cybersecurity and operational resilience.

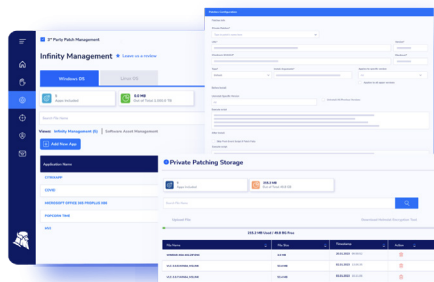
Features	Description	Traditional Tools
Smart Automation	Reduce manual intervention with hyper-automation that delivers updates within 4 hours of release.	○
Zero-Disruption Deployment	Silent updates keep systems running without interruptions, ensuring productivity for both remote and on-prem environments.	ⓘ
Secure Packages and Deployment	Rigorously tested and security-scanned updates are delivered via encrypted packages and secure tunnels for maximum protection.	○
3rd Party and OS Updates	Silent, automated deployment for 350+ third-party applications and multi-platform OS support (Windows, Linux, macOS), ensuring both feature and security updates are always current..	●
Audit Trail	Simplifies audits with detailed compliance logs covering CVE/CVSS tracking, patch history, and system changes for reporting needs.	ⓘ
Configurable Patching	Flexible schedules and prioritization options minimize downtime, streamline workflows, and enable instant rollback if required.	ⓘ
Software Inventory Management	Full visibility into all assets, versions, and volumes for compliance tracking (CIS18, NIST, Cyber Essentials).	●
Cross-Platform Support	Compatible with Windows, Linux, macOS, and third-party applications for seamless patching across distributed or remote environments.	ⓘ
Global Reach & Built-in Infrastructure	Seamlessly deploy patches and updates across any location, anytime—on-premises, hybrid, or remote—without requiring additional servers or external infrastructure.	ⓘ

● Full protection ⓘ Partially coverage ○ Not Available

Optional Enhancements: Infinity Management

Extend the power of Patch & Asset Management with Infinity Management, an advanced add-on designed to tackle unique challenges:

- **Custom Software Management:** Automate patching for proprietary or third-party apps using command-line scripting.
- **Global Reach:** Deploy custom updates anywhere in the world with Heimdal's secure CDN.
- **Enhanced Security:** Encrypted packages ensure safe and reliable deployments every time.



KEY BENEFITS

For CIOs, CISOs & Security Leaders:

- ✓ **Ensure Compliance:** Maintain audit readiness with detailed CVE tracking, full regulatory visibility, and compliance reporting.
- ✓ **Risk Mitigation:** Avoid costly breaches and fines by proactively addressing vulnerabilities before they escalate.
- ✓ **Cost Efficiency:** Cut operational costs with hyper-automated patching that reduces manual work and resource overhead.

For In-House IT Professionals:

- ✓ **Resource Optimization:** Free IT teams for strategic tasks by automating routine patch management and improving internal efficiency.
- ✓ **Proactive Security:** Deploy patches within hours of release, minimizing exposure to risk.
- ✓ **Operational Uptime:** Customizable schedules reduce downtime and disruptions to critical operations.

For MSPs:

- ✓ **Multi-Tenant Efficiency:** Manage multiple clients from a centralized dashboard with granular role-based controls.
- ✓ **Automation at Scale:** Simplify workflows with auto-deployment and policy-based configurations, saving time and effort.
- ✓ **Client Trust:** Deliver detailed audit reports to prove compliance and strengthen client trust.

Solution Spotlight: Vertical Applications

Heimdal's Patch & Asset Management is designed to empower organizations across industries with tailored features that meet specific needs:

Healthcare:

Address compliance challenges under the **Cybersecurity Assurance Framework (CAF)** by maintaining detailed audit trails and proactive patching strategies. Ensure uninterrupted access to critical medical systems while safeguarding sensitive patient data from ransomware and cyberattacks.

Public Sector:

Achieve regulatory compliance with **GDPR** and **Cyber Essentials** by leveraging automated patching, robust audit trails, and cross-platform compatibility. Empower public sector agencies to reduce downtime, improve security posture, and ensure seamless operations for distributed teams.

Retail:

Secure geographically distributed IT infrastructures, critical software, and customer-facing platforms with **uninterrupted deployments** and **real-time updates**. Ensure operational continuity while preventing data breaches and preserving customer trust in high-traffic environments.

Manufacturing:

Protect industrial control systems (ICS) and ensure production uptime with **smart automation** and **P2P bandwidth optimization**. Streamline patch deployments across sprawling facilities to reduce vulnerabilities and maintain system efficiency.

Automated. Lightning Fast. Any Software. Anytime. Anywhere.

Heimdal's Patch & Asset Management is more than a solution—it's a cornerstone of proactive security and operational excellence. Whether you're securing your enterprise or scaling MSP operations, Heimdal is your partner in compliance, automation, and security.

XDR Ready - Part of Heimdal Unified Security Platform

Seamlessly integrates with Heimdal's XDR ecosystem to provide enhanced security visibility, faster response times, and unified threat management across all endpoints and networks.

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Why choose Heimdal as your security partner?

Heimdal is an industry-leading unified and AI-powered cybersecurity solutions provider established in Copenhagen in 2014. With an integrated approach to cybersecurity, Heimdal has dramatically boosted operational efficiency and security effectiveness for over 16k+ customers globally.

Heimdal empowers CISOs, Security Teams, and IT admins to enhance their SecOps, reduce alert fatigue, and be proactive using one seamless XDR security platform.

Our award-winning line-up of 10+ fully integrated cybersecurity solutions span the entire IT estate, allowing organizations to be proactive, whether remote or onsite.

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“After the proof of concept, we quickly decided to go with Heimdal Patch & Asset Management. The product practically sold itself: it works seamlessly with no disruptions or headaches, and you can see the results right away. It saves us a lot of time and effort.”

- Kevin Orritt,
Cybersecurity Manager

